



Counselor, Social Worker & Marriage and Family Therapist Board

77 South High Street
Columbus, Ohio 43215
614-466-0912 & Fax 614-728-7790
www.cswmft.ohio.gov & cswmft.info@cswb.ohio.gov

August 7, 2015

The Honorable John Kasich
Governor of Ohio
Riffe Center, 30th Floor
77 South High Street
Columbus, OH 43215-6177

Dear Governor Kasich:

Pursuant to the requirement of section 149.01 of the Revised Code, this annual report for Fiscal Year 2015 is submitted by the Ohio Counselor, Social Worker and Marriage and Family Therapist Board.

The mission of the Counselor, Social Worker, and Marriage and Family Therapist Board is to protect the citizens of the state of Ohio through the effective and efficient regulation of the practices of counseling, social work and marriage and family therapy as identified in Ohio Revised Code and Ohio Administrative Code Chapters 4757. This mission is accomplished by the review of applicants' credentials, the administration of licensure exam, approving continuing education programs, and the establishment and enforcement of professional and ethical standards.

During fiscal year 2015, James Rough retired as Executive Director. Three new members joined the Board: Lisa Haberbusch (Social Work), John Heaton (Marriage and Family Therapy), and Matthew Paylo (Counseling). Two Board members (Jennifer Brunner and Maureen Cooper) resigned their seats.

The Board held regular meetings of the Professional Standards Committees (first-listed dates) and of the full Board (second-listed of the dates): July 17 & 18, 2014, September 18 & 19, 2014, November 21 & 22, 2014, January 16 & 17, 2015, March 19 & 20, 2015 and May 21 & 22, 2015. Board member attendance averaged 90.8%.

The Board receives all of its funding through licensee fees and does not receive any general revenue funds. Current fees modestly exceed costs. The Board has not increased licensing fees since the inception of the Board in the mid-1980s. Steps have been consistently taken to ensure fees remain affordable.

Board staff completed continuing education audits of 2206 licenses. Over 10% of renewing licensees are subject to a random audit. Of the audits conducted, 299 were considered failed the audits, requiring corrective action by the licensee. Sixty audits were referred to the investigation team for follow up.

The Board processed 1,567 applications for continuing professional education program approval and reviewed 2,209 requests for post program approval. The Board currently has 568 active continuing

professional education provider individuals or organizations of which 257 renewed in FY 2015 (two year approvals) and 43 new providers were approved for one year.

For fiscal year 2015, the Board opened 281 new investigative cases. Approximately 20 cases were carried over from fiscal year 2014.

| Issue Metrics Report | | | |
|---|------------------|---|------------------|
| 07/01/2014 - 06/30/2015 | | | |
| Case Statuses | | Found Issues | |
| CLOSED (Avg days: 245) | 250 | Unknown | 36 |
| OPENED (Avg days: 96) | 31 | A-1 Boundary Violation (Non-Sexual) | 19 |
| | Total 281 | A-10 Practice outside of Scope | 2 |
| Respondent Types | | A-13 Impaired Practitioner | 3 |
| Licensed | 271 | A-15 Improper Billing | 2 |
| Unlicensed | 10 | A-16 Failure to Report | 3 |
| | Total 281 | A-17 Competency | 17 |
| Method Received | | A-18 Improper Renewal | 50 |
| Unknown | 5 | A-2 Boundary Violation (Sexual) | 5 |
| Application | 1 | A-3 Practicing without a License/Forged Licensure | 5 |
| EMail | 17 | A-4 Practicing on a Lapsed License | 4 |
| Employer | 14 | A-5 Breach of Confidentiality | 3 |
| FAX | 38 | A-6 Custody Dispute Issues | 1 |
| Hand delivered | 1 | A-7 Poor Record Keeping / Falsification of Record | 21 |
| Mail | 131 | A-8 Misrepresentation of Credentials | 4 |
| Referral | 15 | A-9 Felony Conviction | 2 |
| Self Report | 2 | A-99 None | 104 |
| Staff | 57 | | Total 281 |
| | Total 281 | | |
| Alleged Issues | | Issue Results | |
| Unknown | 1 | CSW - Notice/Revocation | 17 |
| A-1 Boundary Violation (Non-Sexual) | 29 | CSW - Cannot Substantiate | 44 |
| A-10 Practice outside of Scope | 4 | CSW - Close No Jurisdiction | 7 |
| A-12 Sexual Harassment at Work | 3 | CSW - CA Reprimand | 2 |
| A-13 Impaired Practitioner | 8 | Unknown | 5 |
| A-15 Improper Billing | 5 | CSW - CA Reprimand/Ethics | 1 |
| A-16 Failure to Report | 4 | CSW - CA Surrender | 9 |
| A-17 Competency | 70 | CSW - Close With Caution | 100 |
| A-18 Improper Renewal | 56 | CSW - Close - Complainant withdrew | 4 |
| A-2 Boundary Violation (Sexual) | 18 | CSW - Close Refer to Prosecutor | 2 |
| A-3 Practicing without a License/Forged Licensure | 19 | CSW - Close No Violation | 50 |
| A-4 Practicing on a Lapsed License | 7 | CSW - Close - Referred to other agency | 2 |
| A-5 Breach of Confidentiality | 8 | CSW - CA OTHER | 2 |
| A-6 Custody Dispute Issues | 14 | CSW - CA Suspension | 5 |
| A-7 Poor Record Keeping / Falsification of Record | 27 | | Total 250 |
| A-8 Misrepresentation of Credentials | 1 | | |
| A-9 Felony Conviction | 4 | | |
| A-99 None | 3 | | |
| | Total 281 | | |

CSW entered into 33 Consent Agreements. Nineteen of the consent agreements were for discipline and 14 were for counseling endorsement licensing. Of the 19 disciplinary consent agreements, 9 resulted in the surrender of their license and 5 resulted in suspensions.

The Board revoked 17 licenses, all of which were revoked through the Goldman process. Fifteen of the revoked licenses were for audit failures.

The Board issued 3,668 new professional licenses (this figure excludes trainees and other registrants):

| | |
|--|------|
| Licensed Professional Counselor | 667 |
| Licensed Professional Clinical Counselor | 297 |
| Social Worker Assistant | 70 |
| Licensed Social Worker | 1759 |
| Licensed Independent Social Worker | 822 |
| Licensed Marriage and Family Therapist | 26 |
| Licensed Independent Marriage and Family Therapist | 27 |

The Board made progress on a number of goals and projects during FY 2015, to include:

- Relocated the Board's office with minimal disruptions to customer service and at an economical cost;
- Exceeded the MBE expenditure goal (67%); met the EDGE goal (5.3%);
- Transition to the Ohio Marketplace for all purchasing;
- Eliminating the license wallet card, resulting in a cost savings to the Board;
- Regular quarterly issuance of a newsletter;
- Redesigned the Board web page;
- Enhanced outreach via social media;
- Issued revised rules as a result of the passage of HB 232;
- Completed a required five year rule review;
- Conducted ethics trainings throughout the State, reaching hundreds of licensees;
- Published articles in state and national newsletters;
- Participated on the boards of the Association of Marital and Family Therapy Regulatory Boards and the Association of Social Work Boards;
- Established the Social Work Continuing Education Advisory Committee
- Conducted a survey of college and university programs;
- Revised the Board Policy Manual.

The Board believes that this report provides evidence that the Board has fulfilled its mission in Fiscal Year 2015.

Sincerely,



Brian Carnahan
Executive Director

CC: President of the Senate Keith Faber
Speaker of the House Cliff Rosenberger
State Library of Ohio